



# Non-VHA Outfilm Radiographic Consultation Q&A

## Medical Imaging Service

### 1. How does the service work?

The University of Minnesota Medical Imaging Service offers diagnostic interpretation of analog (film) and digital images via one of two ways. An Outfilm consultation service is available for x-ray film and digital images (Monday through Friday interpretations only). We encourage all clinics with digital technology to utilize our Teleradiology service, which is a more cost-effective option that includes interpretations on Saturday. Please consult our [Teleradiology website](#) for more information about this service. VHA members should consult the [VHA website](#) for more information regarding submission.

### 2. How do I submit a consultation?

Print out and fill in our Outfilm Consultation form. This form is required for all consultations. If mailing film or CDs, send the form with the images to the address below. If you are emailing or sending images to our DICOM server (see consult form for email address / DICOM server information), please fax the completed request to 612-624-4725.

#### Medical Imaging Department

University of Minnesota Veterinary Medical Center  
1365 Gortner Avenue  
Saint Paul, MN 55108

### 3. What types of images can I send?

The Imaging Department accepts x-ray film by mail, or DICOM (.dcm) images sent on CD (with your software's viewer), via email, or to our DICOM server (see request form for details). See our Outfilm Consultation form for information necessary to send images to our server. Please consult your IT professional and/or vendor if you are having difficulty transmitting images, as we may be unfamiliar with your particular system.

**Please note: We no longer will accept JPEG, BMP, or TIFF images for diagnostic interpretations.** The conversion into these formats from the original image results in information loss and therefore are not considered to be of diagnostic quality.

### 4. How do I know if you received my digital images?

Once we have received a faxed consultation form indicating you are submitting digital images to our server, we will check to see if your images have arrived. It is important that you indicate the date, patient's ID and number of images so we can find the images on our server (or email). We will call you if we cannot locate your study or if the correct number of images is not present.

**5. What studies will you interpret?**

We will interpret radiographs (analog or digital), computed tomography (CT) and Magnetic Resonance imaging (MRI) studies. We also provide evaluation of images for AAHA-certification. Please be sure to include the necessary AAHA paperwork with your images.

**6. How much does an image consultation cost?**

Radiographic Studies:

- Written Consultation - \$78
- Both written and verbal consultation - \$103

CT Studies:

- First region - \$122
- Each additional region - \$45

MRI Studies:

- First region - \$152
- Each additional region - \$63

AAHA Radiographic Certification Costs:

- One to two studies - \$78
- Up to four studies - \$95

(Please be sure to include the appropriate and completed forms found on the AAHA website.)

**7. How quickly will I get my report?**

Consults received by 4 p.m. on a UMN business day will generally be interpreted before the end of that business day. However, it may take up to 24 hours. Consults received on weekends or holidays will be read the following business day. Once a consult is completed you will receive a report faxed to your clinic. Completed reports are also available on the MyVMC Portal at <https://myvmc.umn.edu/uvisportal/>.

**8. Do you offer a STAT service?**

Unfortunately, due to our own busy caseload and faculty commitments, we cannot offer stat interpretations.

**9. How do I contact you with questions?**

- Call Medical Imaging at 612-625-1200
- Fax: 612-624-4725